

Nashville General Hospital

Nashville Healthcare Diagnostic Center

March 23, 2022

Nashville General Hospital

- Open since 1890, NGH is owned and governed by Metro Nashville/Davidson County
- Middle Tennessee's only public hospital
- Licensed 150-bed tertiary hospital
- NGH is an integrated care delivery system that utilizes evidence-based models to improve the health outcomes of our patients
- 22 specialty outpatient clinics across 2 (soon to be 3) locations – Nashville Healthcare Center Main, Midtown and Bordeaux
- Index teaching hospital of Meharry Medical College



Nashville General Hospital

Healthcare Services



Nashville Healthcare Center

- Breast Health
- Cardiology
- Emergency Medicine
- Endocrine
- Ear, Nose, Throat (ENT)
- Family Medicine
- Foot and Ankle Surgery
- General Surgery
- Gastroenterology (GI)
- Gynecology
- Hematology/Oncology
- Internal Medicine
- Interventional Radiology
- Neurology
- Ophthalmology
- Orthopedics
- Outpatient Imaging
- Primary Care
- Pulmonology
- Renal
- Rheumatology
- Urology



Nashville General Hospital

Nashville Healthcare Diagnostic Center (NHDC)

4007 Clarksville Highway
Nashville, TN 37218



Nashville General Hospital

Mission

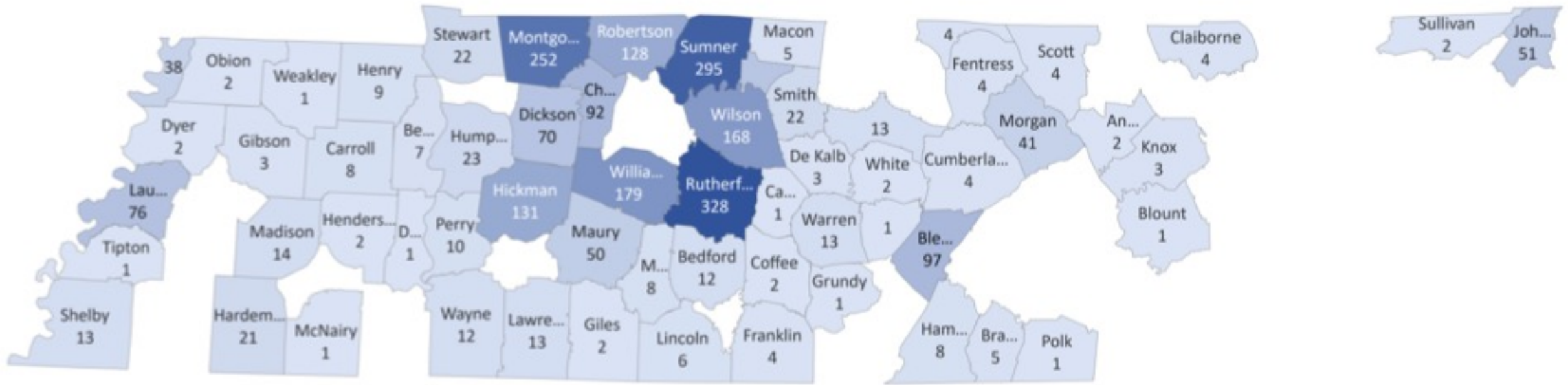
To improve the health and wellness of Nashville by providing **equitable access to coordinated, patient-centered care**, supporting tomorrow's caregivers and translating science into clinical practice.

Vision

To be a leader in exceptional community healthcare – **serving Nashville one neighbor at a time.**

2021 NGH Radiology Exams in Tennessee

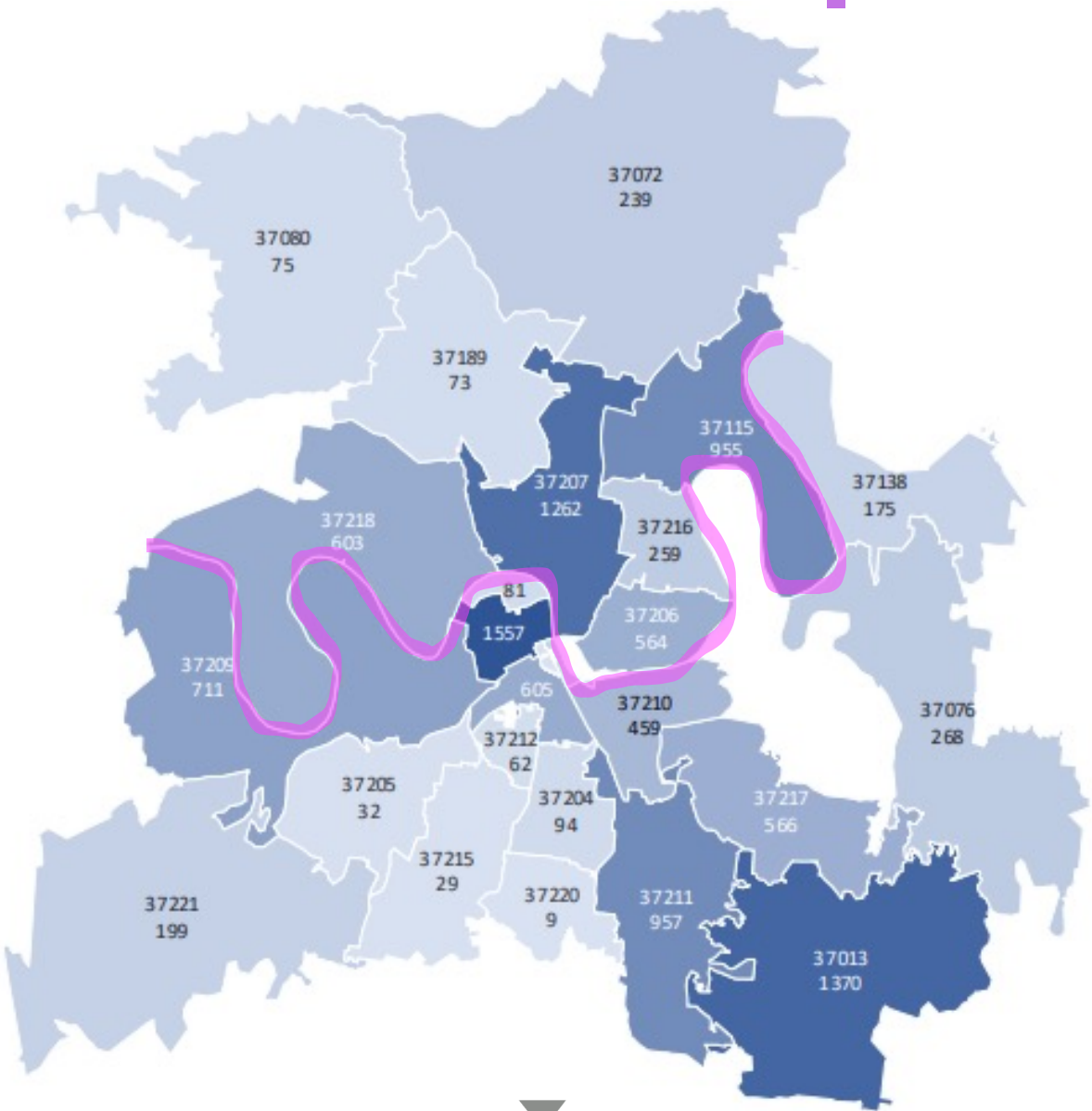
Total Exams = 2,365



2021 NGH Radiology Exams in Davidson County

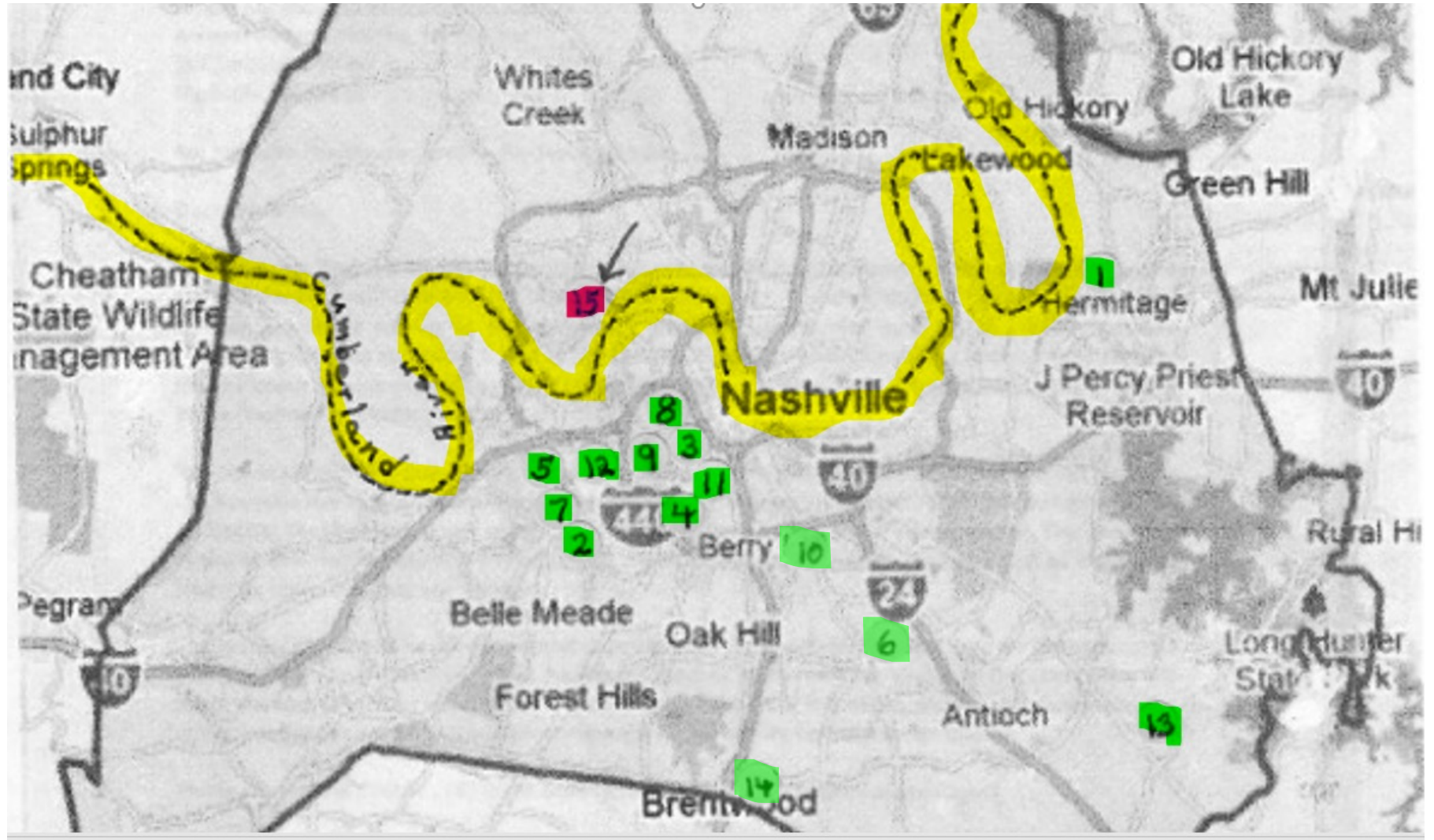
Total Exams = 12,449

zip codes	volume
37208	1557
37013	1370
37207	1262
37211	957
37115	955
37243	734
37209	711
37203	605
37218	603
37217	566
37206	564
37210	459
37076	268
37214	266
37216	259
37072	239
37221	199
37201	192
37138	175
37204	94
37228	81
37080	75
37189	73
37212	62
37205	32
37215	29
37221	199
37202	9
37219	9
37220	9
37222	9
37011	6
37213	6
37229	6
37116	3
37224	3
37070	2
12449	



The Need is Clear

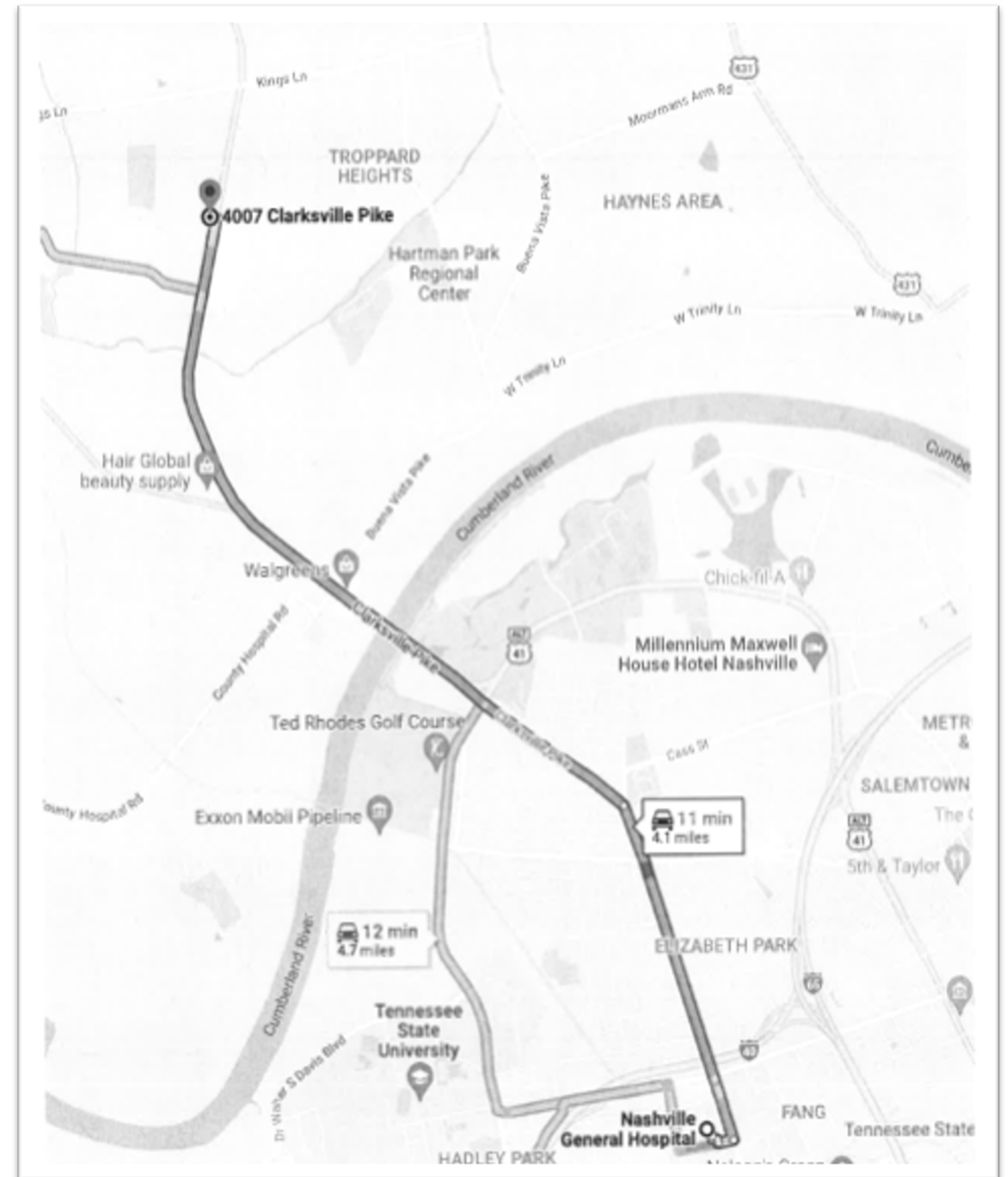
NHDC will be the
ONLY outpatient
diagnostic center
North of the river.



Nashville Healthcare Diagnostic Center (NHDC)

Conveniently located

- Just 4 miles from NGH
- Across from an existing Kroger and Public Library
- Next to Family Dollar



Nashville Healthcare Center Bordeaux

Nashville Healthcare Diagnostic Center

- CT
- Mammography
- MRI (adults only)
- Ultrasound
- X-ray



Nashville Healthcare Center

- Cardiology
- ENT
- Orthopedic
- Urology
- Women's Health



Nashville General Hospital

Community Support



Bordeaux Business Coalition

3518 West Hamilton Avenue
Nashville, TN 37218

February 4, 2022

Logan Grant
Executive Director
Health Services and Development Agency
Andrew Jackson Building, Ninth Floor
502 Deaderick Street
Nashville, TN 37243

Re: Nashville Healthcare Center – Bordeaux Location

Dear Mr. Grant,

The Bordeaux Business Coalition respectfully submits this letter of support for the establishment of a state-of-the-art healthcare imaging center in our community. We are delighted to know that medical services are finally coming to this historically medically underserved part of the greater Nashville community. Imaging services are vital to the current residents of our community and access to care for lower-income citizens and communities of color will be greatly improved and enhanced by the presence of the Nashville Healthcare Center at this new location.

It is our understanding that this new facility is being developed by members of the community. Having the Nashville Healthcare Center as an anchor tenant will serve as the catalyst for further commercial and residential development, some of which will also be community owned and operated. The Bordeaux Business Coalition is committed to economic development that inures to the benefit of all citizens as Nashville continues grow and prosper.

The success of this new health care center depends upon the improved access to care for the community that it will serve. It is also clear that healthcare services more readily available to the community will lower the cost of care for our residents. We are in full support of this effort, and we look forward to the ability to offer our employees and our community higher quality care at a lower cost.

Please contact me directly at 615.244.6446 should you have any additional questions.

Sincerely,

Daniel D. Lane
Founding Member
Bordeaux Business Coalition

“Eliminating travel constraints provides an important opportunity to improve public health, not only for the residents of Bordeaux, but also for the more rural area of Nashville such as Ashland City and Joelton, and the surrounding counties of Tennessee.”

“We are delighted to know that medical services are finally coming to this historically medically underserved part of the greater Nashville community”

Bordeaux Community Investment Group

3518 West Hamilton Avenue
Nashville, TN 37218

February 4, 2022

Logan Grant
Executive Director
Health Services and Development Agency
Andrew Jackson Building, Ninth Floor
502 Deaderick Street
Nashville, TN 37243

Re: Nashville Healthcare Center – Bordeaux Location

Dear Mr. Grant,

The Bordeaux Community Investment Group humbly submits this letter of support with regard to the Certificate of Need application of the Nashville Healthcare Center for imaging services including MRI in the Bordeaux community of Nashville. The Bordeaux Community Investment Group is committed to the revitalization of the Bordeaux Community. The presence of quality health care services that are affordable and accessible will play a key role in this effort.

Currently there are no freestanding imaging services in the entire Bordeaux Community. Creating increased access to low-cost imaging services will lead to earlier detection of disease and other conditions that will avert the need for more invasive and more costly care later. Eliminating travel constraints provides an important opportunity to improve public health, not only for the residents of Bordeaux, but also for the more rural areas of Nashville such as Ashland City and Joelton, and the surrounding counties of Tennessee.

The establishment of the first healthcare facility in the Bordeaux community is long overdue. The projected growth for this community as Nashville continues to attract new residents and new businesses makes this matter even more pressing. We believe that the historic residents of our community have been chronically underserved. The granting of a Certificate of Need to the Nashville Healthcare Center for imaging services in our community will reduce cost and remove the barriers to access for current and future residents. We strongly urge approval for this most valuable community resource.

Please feel free to reach out to me directly at 615.973.1643 should you have any additional questions.

Respectfully,

Steve Yokley
Board Chairman
Bordeaux Community Investment Group

LETTER

January 12, 2022

To Whom It May Concern:

I am a private practice physician located in Nashville, Tennessee and the owner of Impact Sports Medicine and Orthopedics. My patients are in need of advanced imaging on a very frequent basis, particularly magnetic resonance imaging studies. Recently, we have been utilizing the Medical Imaging Department of Nashville General Hospital for many of our MRI studies. I found all of the medical personnel associated with this facility to be of high competency and very accommodating with our patients. They have exhibited significant professionalism. They have also been able to service our patients in a very efficient and timely fashion, which is extremely important as we are trying to make the most accurate and efficient diagnosis in order to appropriately treat each and individual patient. As Nashville continues to grow and the population increases, we will definitely need more Radiology sites to be able to handle the patient load that we will encounter. Being able to obtain an MRI in a timely fashion is very important to physicians and I support the Medical Imaging Department in Nashville General in their quest to obtain a certain level of need. If I can be of further assistance, please do not hesitate to contact me.

Sincerely,


F. Clarke Holmes, M.D.

"They have been able to service our patients in a very efficient and timely fashion, which is extremely important as we are trying to make the most accurate and efficient diagnosis in order to appropriately treat each and individual patient."

Community Support



Michael J. Pagnani, M.D.
Jason E. Jones, M.D.
Justin E. Hill, MPAS, PA-C
Joshua Sloan ACNP-BC
2011 Murphy Ave.
Suite 603
Nashville, TN 37203
Phone: (615) 329-2520
Fax: (615) 329-3530

To Whom It May Concern:

I am writing to you as a registered nurse who coordinates all imaging for Dr. Michael Pagnani's patients during his outpatient clinic. We have had great success with working with Nashville General Hospital and their imaging department. They can expedite a lot of our patients in to having their MRI the same day as they were seen in our clinic which is the best practice and care for the patient. We have used other out-patient imaging facilities in the past, with growing frustrations of no communication from the facilities to the ordering provider and patients. This directly affects the overall care of our patients by delaying critical information needed.

Nashville General Hospital imaging is always willing to communicate with us and patients, schedule MRI's in a timely manner, and acquire insurance authorizations correctly for appropriate billing purposes. Michael Pagnani, Justin Hill PA, and I as a RN highly support Nashville General Hospital in developing an outpatient imaging facility to accommodate more of our patients who have insurances only approve of a less acute setting than a hospital imaging setting. We consider moving forward with an outpatient facility to continue providing the best care for our patients. I have included recent interactions below, NOT Nashville General Hospital and their treatment of our patients to show our growing frustrations and the need for an outpatient imaging facility. In conclusion, Nashville General Hospital needs an outpatient imaging facility and it would be very successful.

One day before Patient 1's scheduled MRI to say "sorry we cannot move so we have to move you instead" and have their MRI until a few days later missing the opportunity for surgery that week, which is very time sensitive


Michael Pagnani, M.D.
SN, RN

"We have used other out-patient imaging facilities in the past, with growing frustrations of no communication from the facilities to the ordering provider and patients. This directly affects the overall care of our patients by delaying critical information needed."

"We have had great success with working with NGH and their imaging department."

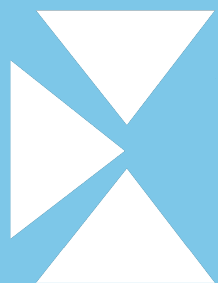
led several times by Premier, I had to send multiple emails due to no one ever answering any phone calls to any wanting a status on the authorization. After multiple attempts, the authorization was finally approved 1 day before

the authorization when the patient checked in for the MRI multiple times threatening to cancel the appointment and

ed twice and then on the day of the appointment, sat in line up to the front desk to ask when he would have the out him or forgot to update him on how far behind they were satisfied with the lack of communication and respect. He was for that day

ed twice before arriving to his MRI appointment. When he arrived, we only got half of the authorization for your MRI to cancel your appointment and reschedule it a third time" in a timely manner before his deductible reset January 1 and he had a overall delay in care.

Thank You



Nashville General Hospital

Main

1818 Albion Street
615-341-4000

Midtown

1919 Charlotte Avenue
615-341-4419

Bordeaux

4007 Clarksville Highway
opening Summer 2022

NashvilleGeneral.org